

## Making your Agency Accessible to Lesbian, Gay, Bisexual, Trans., Queer/Questioning Newcomers (LGBTQ\*)

The London Cross Cultural Learner Centre would like to invite you to attend a **full day PD Conference** at 505 Dundas Street Lower Level in the Multimedia Room.

**Monday September 19, 2011 from 9:00 a.m. to 4:00 p.m.**

**\$ 15.00 REGISTRATION FEE**

The PD Conference will be conducted by OCASI (Ontario Council Agency Serving Immigrants). **This workshop is open to all of the surrounding counties of London, Ontario and will consist of two modules**

### Module 4

*Front-Line Staff will develop skills and best practices to work effectively with their LGBTQ clients and colleagues by:*

Using detailed case-studies based on real-life examples participants will unpack anxieties and misconceptions around sexuality and gender so that they can effectively work with LGBTQ immigrants and refugees in the settlement sector.

**This is an advanced training module that is intended to be completed after modules 1 & 2.**

The last training module invites participants to engage in an honest and thoughtful discussion of LGBTQ issues and they will leave this session with resources as well as relevant models of good practice. Using detailed case-studies based on real-life examples, participants will gain a fuller understanding of the various dimensions of transnational LGBTQ lives and communities.

### **Intended audience:**

**Service providers who serve or who have the potential to serve LGBTQ\* newcomers.**

### **Note:**

**Space is limited therefore it is requested that registration and payment be made early to secure a seat.**

For further information contact **Joseph at:**  
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